

**INFORMATION ABOUT THE RIGHT OF WITHDRAWAL**  
**MODEL INSTRUCTION OF WITHDRAWAL FROM THE CONTRACT**

**The right to withdraw from the contract**

1. You have the right to withdraw from the contract within 14 days without giving any reason.
2. The time for withdrawal expires after 14 days from the date, on which you received the goods or a third party other than the carrier and indicated by you received the goods.
3. In order to exercise the right of withdrawal from the contract, you must inform us: (name and full mailing address: Park Logistyczny Panattoni, OTCF S.A., ul. Gdańska 12, 41-250 Czeladź, Poland),  
e- mail address [support@outhorn.com](mailto:support@outhorn.com),  
phone number +48 12 351 06 72)  
about your decision to withdraw from this contract by an unambiguous statement (e.g. letter sent by post or e-mail).
4. You can use [the model form of withdrawal](#) from the contract, but it is not mandatory.
5. You can also complete and send the form of withdrawal from the contract or any other unambiguous statement electronically on our website <https://outhorn.com/>. If you use this option, we will immediately send you a confirmation of the receipt of the information about the withdrawal from the contract on a durable medium (for example, by e-mail).
6. In order to keep the deadline of withdrawal from the contract, you just need to send the information concerning the exercise of your right to withdraw from the contract before the expiry of the deadline of withdrawal from the contract.

**Effects of withdrawal from the contract:**

1. In case of the withdrawal from this contract we reimburse you for all payments received from you, including the goods delivery costs (with the exception of additional costs arising from a delivery method selected by you other than the cheapest usual method of delivery offered by us) immediately and in any case not later than 14 days from the day, on which we were informed of your decision to exercise the right of withdrawal from this contract.
2. We will make the reimbursement by using the same payment methods as were applied by you in the original transaction, unless you expressly agreed to other solution; in any case you will not incur any fees in connection with the reimbursement.
3. We may withhold the reimbursement until the receipt of the goods or a proof of shipment, depending on whichever event occurs first.
4. Please send or hand over the product (the Goods) to the following address Park Logistyczny Panattoni, OTCF S.A., ul. Gdańska 12, 41-250 Czeladź, Poland, immediately and in any case not later than 14 days from the date, on which you informed us about the withdrawal from this contract. The deadline is met, if you send back the goods before the expiry of 14 days.
5. You will have to bear direct costs of sending the goods back.